



Continuous Relief for Acute and Chronic Dry Mouth

EQUIPMENT LIMITED WARRANTY INFORMATION

Every product sold by Virginia Head and Neck Therapeutics, Inc. carries a 1-year manufacturer's Limited Warranty from the date of purchase.

Virginia Head and Neck Therapeutics, Inc., (VH&NT, INC.) will at its discretion, repair or replace, free of charge, equipment under this warranty deemed by VH&NT, INC. to be defective in structural or performance characteristics as a result of a manufacturing defect.

Items Covered by the Limited Warranty:

1. Voutia Main Pump Housing
2. Lithium Polymer Rechargeable Battery
3. Internal Electronic Circuit Board Components
4. Liquid Crystal Display
5. Touchpad
6. Pump
7. Proprietary Wall Power Supply/Charger

Items NOT Covered by the Limited Warranty:

1. Items modified by the consumer or used in a manner or fashion not specified in the User's Manual
2. Accessories: Headsets, Reservoirs and associated tubing

NOTE: It is to be understood by the consumer that as a portable device, the Voutia System will be subject to normal wear and tear during everyday use. Normal wear and tear associated with the use of this product such as blemishes or staining of components are not covered under this Limited Warranty. Repairs to such issues can be addressed for a nominal fee determined by VH&NT, INC. if desired by the consumer.

Any and all repairs or replacements must be performed by VH&NT, INC. for the warranty to remain in effect. VH&NT, INC. will not reimburse consumers in the event any components are repaired or replaced by any other entity. Utilizing any 3rd party repair facility will render this limited warranty null and void. VH&NT, INC. reserves the right to, at their sole discretion, determine whether repair or replacement of a warranted item or component will be performed.

Return of Merchandise for Evaluation of Repair or Replacement

Consumer experiencing an issue covered by the limited warranty should return the **COMPLETE SYSTEM** with a detailed explanation of the problem encountered to the address below.

Please include: Your Name, Return Mailing Address, Email Address, Daytime Phone Number and Date of purchase

VH&T, Inc.
Attn: Repairs
10149 Bon Air Crest Drive
North Chesterfield, VA 23235-4868

NOTE: The limited warranty does NOT cover the cost of shipping and handling for product returns.